In almost all cases, invoices should be sent to the central invoice email inbox cuinvoices@columbia.edu. This job aid covers how to create Vouchers for handwritten invoices, such as handwritten food or catering invoices, that cannot be sent as attachment to the central email inbox.

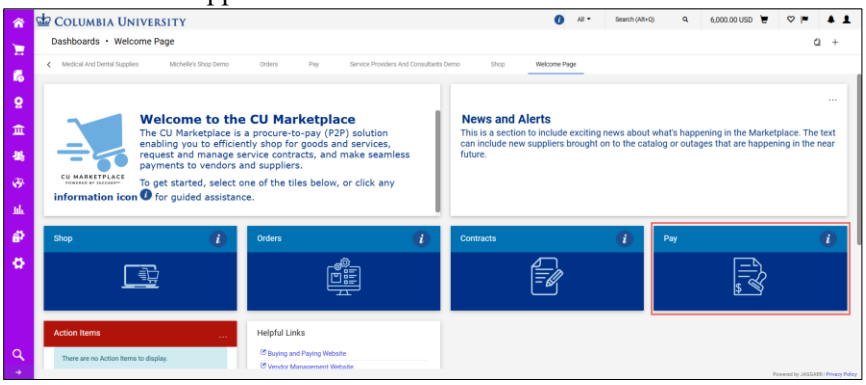
Those with the Procurement Initiator role can create and submit Vouchers into approval workflow.

Manually Creating an Invoice Voucher

1. Navigate to the Procurement Paying website, click the **CU Marketplace** logo, and log in using your Single Sign On.

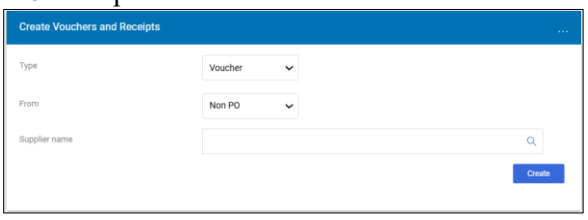
   CU MARKETPLACE
   POWERED BY JAGGAER

   The JAGGAER application launches.

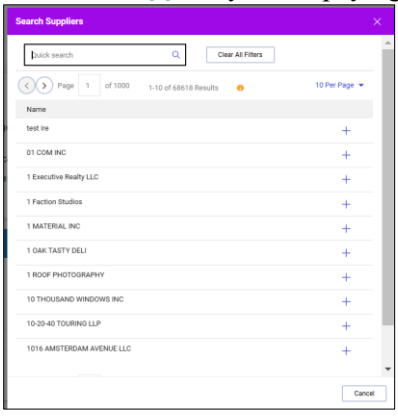


   Note: *The CU Marketplace will automatically time out after thirty minutes of inactivity, consistent with other University Enterprise Systems.*

2. Select the **Pay** tile. The Pay dashboard appears.
3. In the **Create Vouchers and Receipts** section, select **Voucher** from the **Type** dropdown and **Non-PO** from the **From** dropdown.



4. Enter the **Supplier** you are paying. Click the **Search** icon to find and select the Supplier.

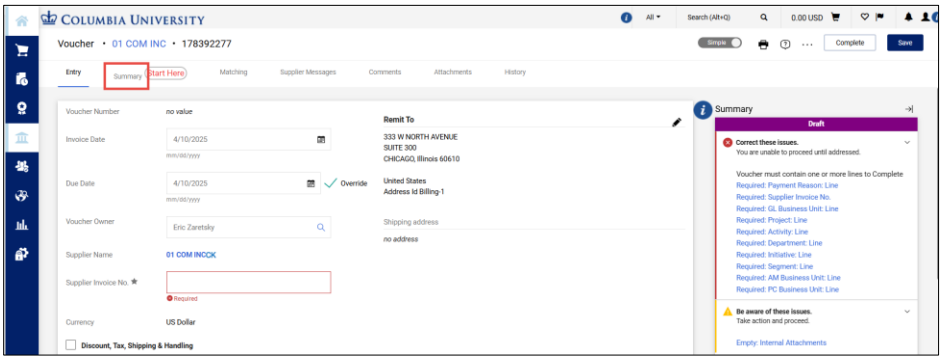


   Type your criteria in the **Quick Search** field, press **Enter**, and click the **Add** + icon for the matching Supplier.

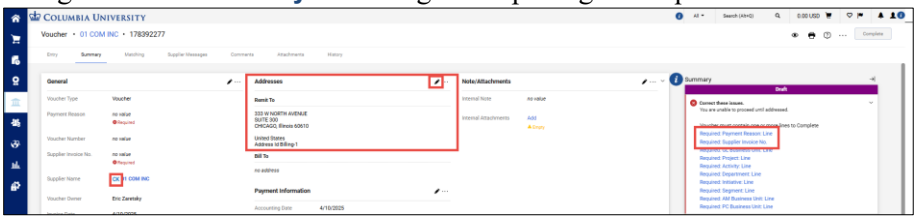
5. Click the **Create** button. The Voucher form appears.

Completing the Voucher

The Voucher Entry screen appears with the Summary pane indicating the required fields.
If you setup a Default Accounting Code (ChartString) in your Profile (refer to the Modifying Profile Settings in the CU Marketplace job aid), that ChartString information will be automatically populated and won't appear as missing information in the Summary section.

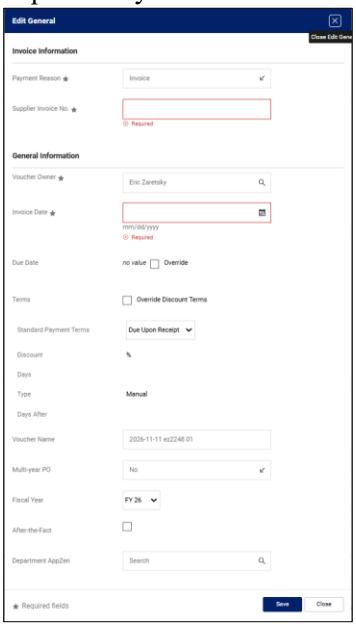


1. Navigate to the **Summary** tab to begin completing the required information.



- An icon next to the **Supplier Name** indicates the default payment method for the Supplier. If the Supplier must be paid using a different method, the Supplier should update the default payment method in their PaymentWorks account.
- The **Remit To** Address indicates the primary address for the Supplier. If you need to remit to a another address, click the **Edit** icon to select a different address. If an address for the Supplier is not listed, the Supplier should update their PaymentWorks account.

2. Click the link for the **Required Payment Reason Line**. The Edit General window appears where you can enter the required Payment Reason and the Supplier Invoice No. The **Payment Reason** will default as **Invoice**.

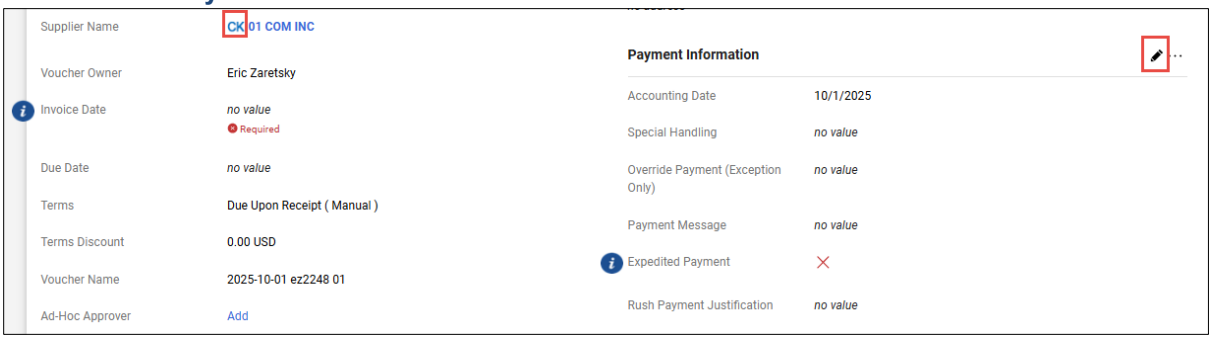


3. Type the **Supplier Invoice No**. indicated on the invoice.
   If an invoice number is not provided, enter the document date (or today's date) + Total Gross Amount, including cents (**MMDDYYAMOUNT**) – do not include $ sign. For example, if the date is July 1, 2025 and the total gross amount is $800.00, enter the invoice number as 07012580000.
4. Enter the **Invoice Date** as the date indicated on the invoice.
5. Click the **Save** button.

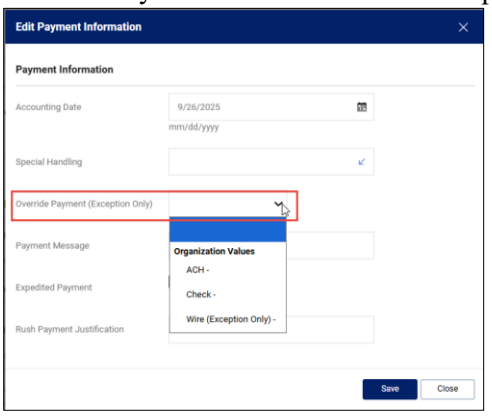
Overriding the Payment Method

The default payment method is indicated by the icon next to the Supplier Name. The Supplier must be set up for the payment method for the method you are selecting in their Supplier profile.

1. Click the **Edit Payment Information Section** icon.



The Edit Payment Information window appears.

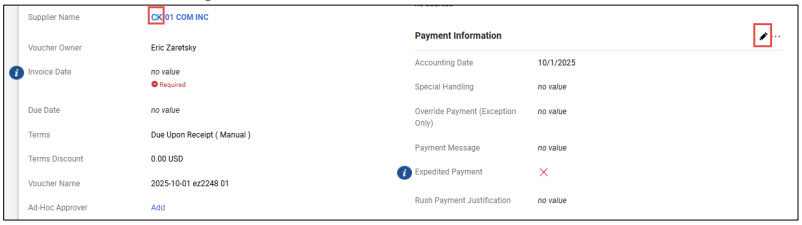


2. Click the **Override Payment (Exception Only)** dropdown and select the desire alternate payment method.
3. Click the **Save** button.

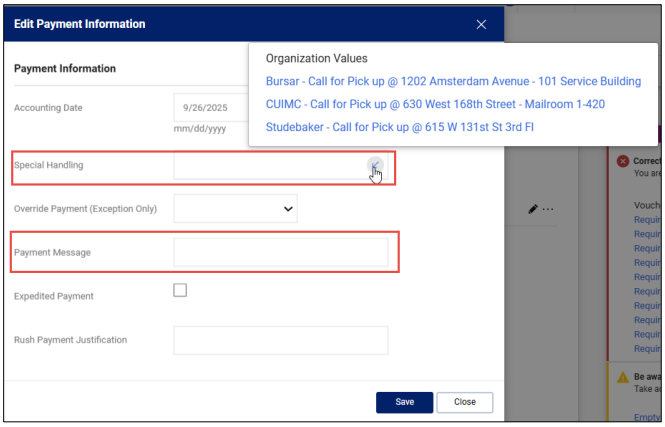
Updating Check Payment Information

If a Supplier is to be paid by check, you can provide handling instructions and/or enter a 70 character message that will appear on the check.

1. Click the **Edit Payment Information Section** icon.



The Edit Payment Information window appears.

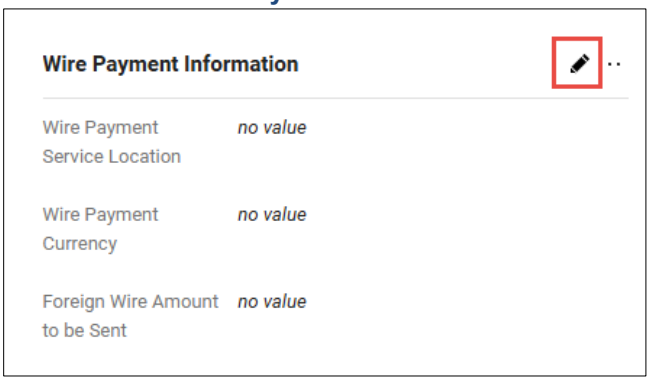


2. If the check is going to be picked up rather than mailed to the supplier, click the **Special Handling** dropdown menu and select the desired option.
   If you would like to have a message printed on the check, type up to 70 characters in the **Payment Message** field.

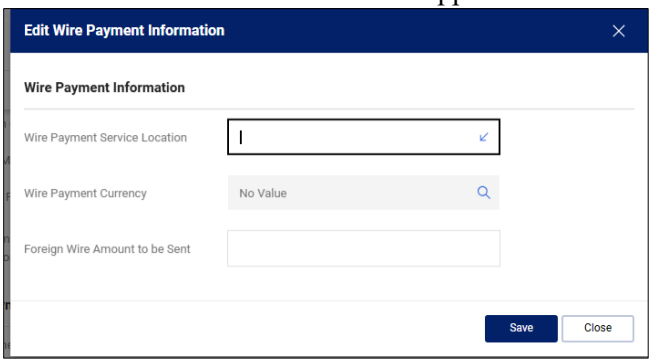
Completing Wire Payment Information

If the Supplier is to be paid by Wire, either as their default payment or when selected to override their default payment method, you must complete the Wire Payment Information fields. Please note that the Supplier's profile must be setup to receive Wire payments.

1. Click the **Edit Wire Payment Information Section** icon.



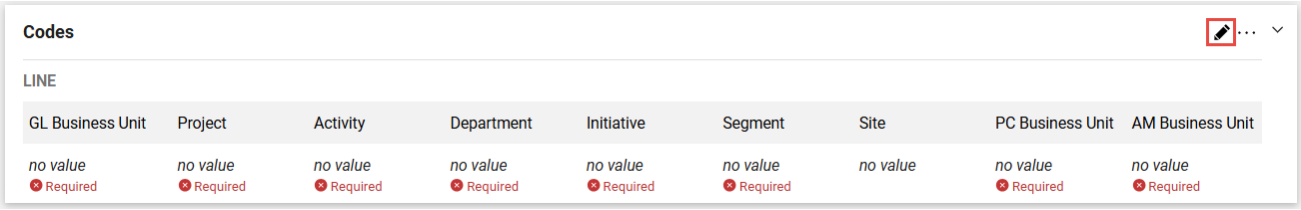
The Edit Wire Information window appears.



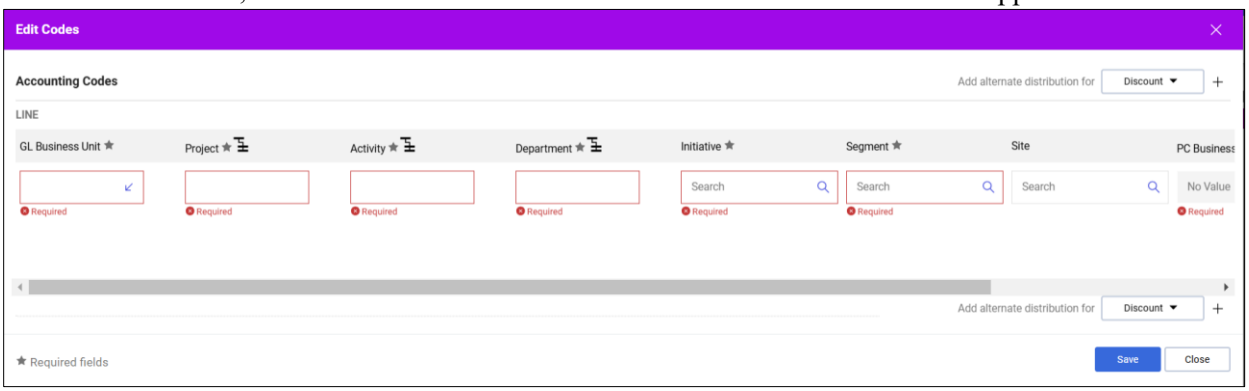
2. Click the **Wire Payment Service Location** dropdown and select the appropriate location of where the Service was provided. If it the purchase is for a good or the payment is a reimbursement, select Not Applicable.
3. Click the **Wire Payment Currency** dropdown to select the currency that the Supplier will be paid in.
4. Enter the **Foreign Wire Amount to be Sent** for the amount in the currency you selected. You must print and attach the Oanda currency conversion to the Voucher as proof of the amount you are paying. If you selected USD as the Currency, leave this field blank.

Adding or Editing Accounting Codes (ChartStrings)

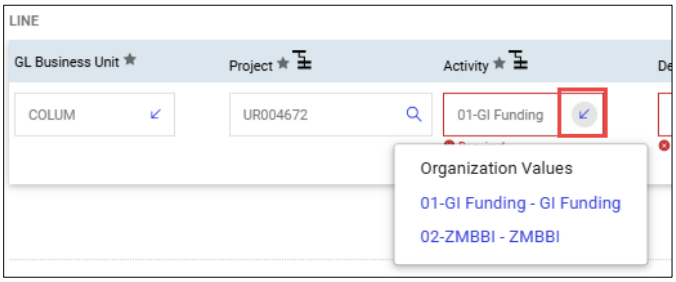
Ensure that you have the correct ChartString information populated in the Accounting Codes section. If you set up a Default Accounting Code (ChartString) in your Profile (refer to the Modifying Profile Settings in the CU Marketplace job aid)), that ChartString information will be automatically populated. You can edit the Accounting Codes for the voucher as a whole, as needed. In addition, you have the option to edit Accounting Codes for each Line of your Voucher.



1. In the Codes section, click the **Edit Codes** Section icon. The Edit Codes window appears.



2. Update the ChartFields as needed. ChartFields must be entered in order left to right as the available values are dependent on the value in the previous field. You can click the **Dropdown** arrow in the field you are populating to view the available values.



3. Click the **Validate** icon to ensure your ChartFields were entered correctly. If you corrected a ChartField and it still appears as Required, click the Validate icon again.

   You can click the **Add Split** icon to add an additional ChartString line and indicate a percent distribution.

   You can click the **Code Favorites** icon to select a favorite ChartString you created in your Profile.

4. Click the **Save** button.

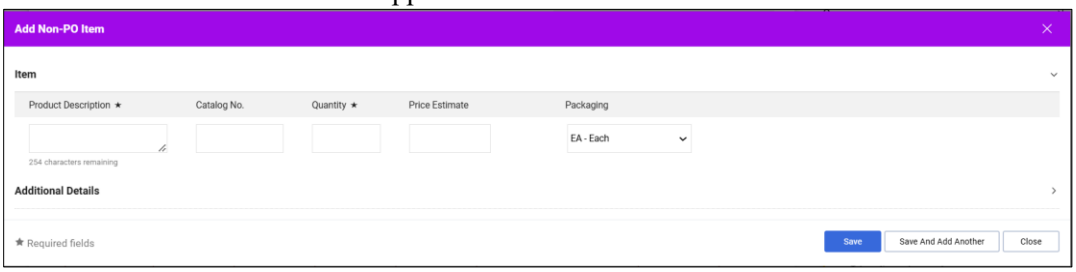
Adding Lines

You must enter a Line to describe the payment, the price, and the quantity. You must indicate the Account for the category.

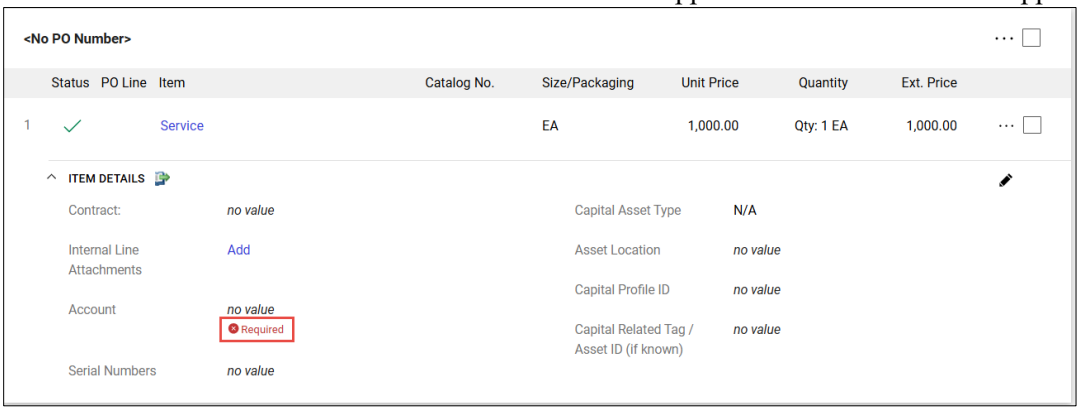
1. In the Lines section, click the **Add Non-PO Item** link.



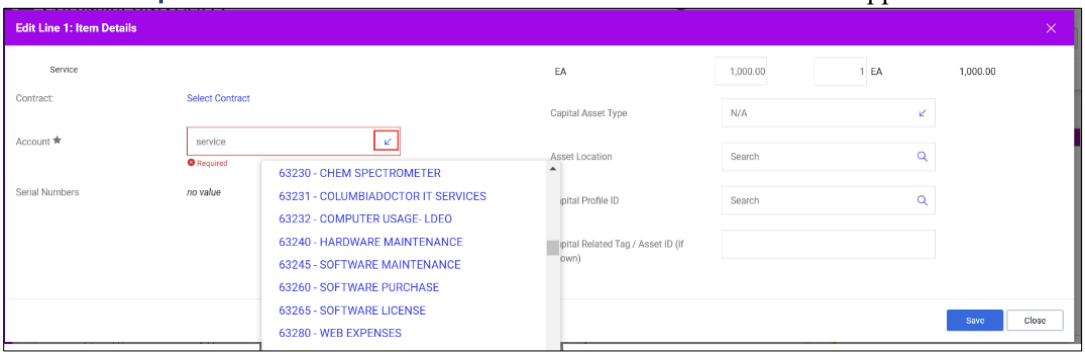
The Add Non-PO Item window appears.



2. Enter the **Product Description**, **Quantity**, and **Price Estimate** (the amount of the payment). If applicable, you can enter a **Catalog No.** and a **Packaging** unit of measure.
3. Click the **Save** button to add the Line. The Item Details appear and the Account field appears as required.



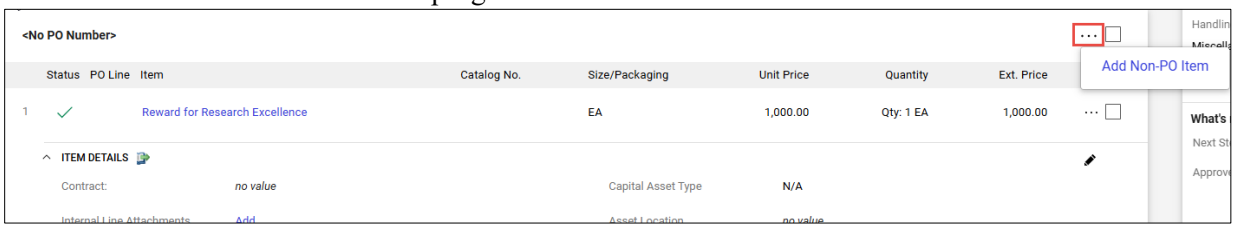
4. Click the **Required** link for the **Account** value. The Item Details screen appears.



5. In the **Account** field, you can type a descriptive keyword to find a matching Account code or select the dropdown arrow to scroll throught the available values.
6. Click the **Save** button.

Adding an Additional Line

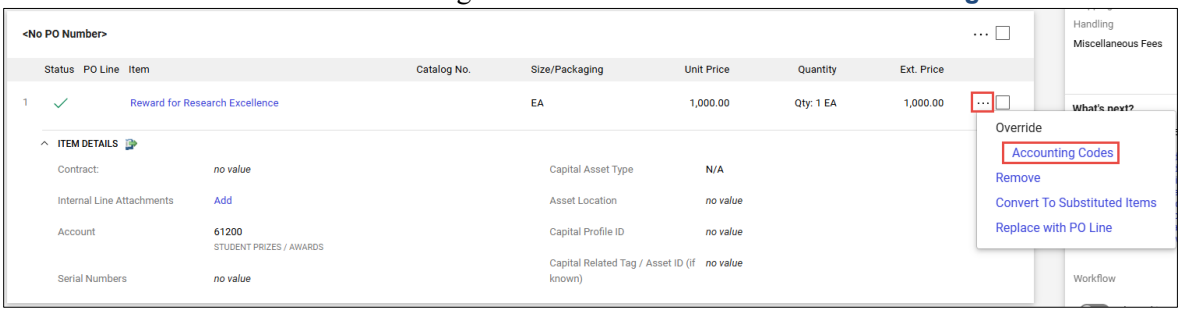
Click the **Actions** ••• link at the top right of the Line section and select **Add Non-PO Item**.



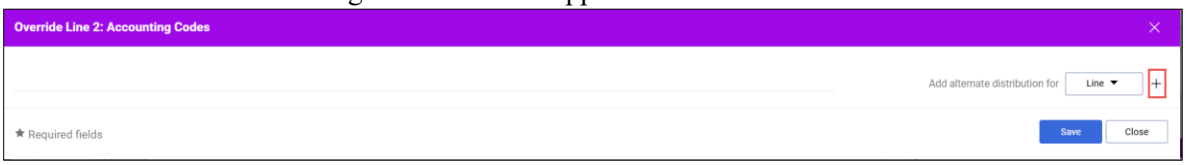
Editing Line Accounting Codes (ChartString)

The Accounting Codes that you entered in the main Accounting Codes section automatically copies to your Voucher Lines. If you have multiple Lines, you can edit Accounting Codes for each Line as needed.

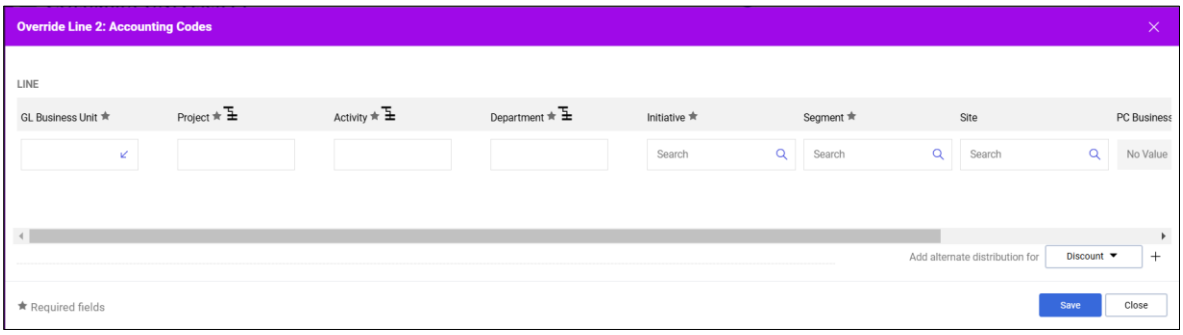
1. Click the **Actions** ••• button to the right of the Line detail and select **Accounting Codes**.



2. The Override Line Accounting Codes window appears.



3. Click the **Plus** + icon to **Add alternate distribution for Line**. The fields appear ready to populate.



4. Update the ChartFields as needed. They must be entered in order left to right as the available values are dependent on the value in the previous field. You can click the **Dropdown** ↙ arrow in the field you are populating to view the available values.

5. Click the **Validate** ✓ icon to ensure your ChartFields were entered correctly. If you corrected a ChartField and it still appears as Required , click the Validate icon again.

   You can click the **Add Split** + icon to add an additional ChartString line and indicate a percent distribution.

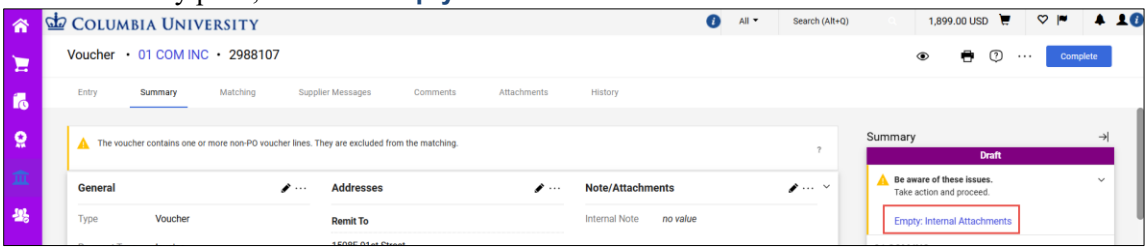
   You can click the **Code Favorites** ♥ icon to select a favorite ChartString you created in your Profile.

6. Click the **Save** button.

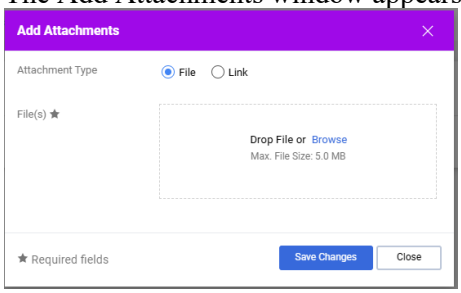
Attaching Documentation

Attach the invoice and supporting documentation that provides the business reason for your payment.

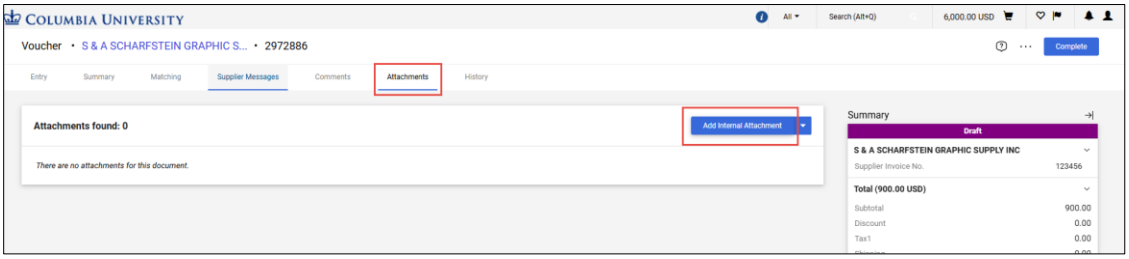
1. In the Summary pane, click the **Empty Internal Attachments** link.



The Add Attachments window appears.



2. Drag and drop your file to the **Drop File** section or click the **Browse** link to search and select your file. You can add additional documentation to this window, if needed.
3. Click the **Save Changes** button.
   You can view and attach additional documents via the **Attachments** tab.



Adding a Comment

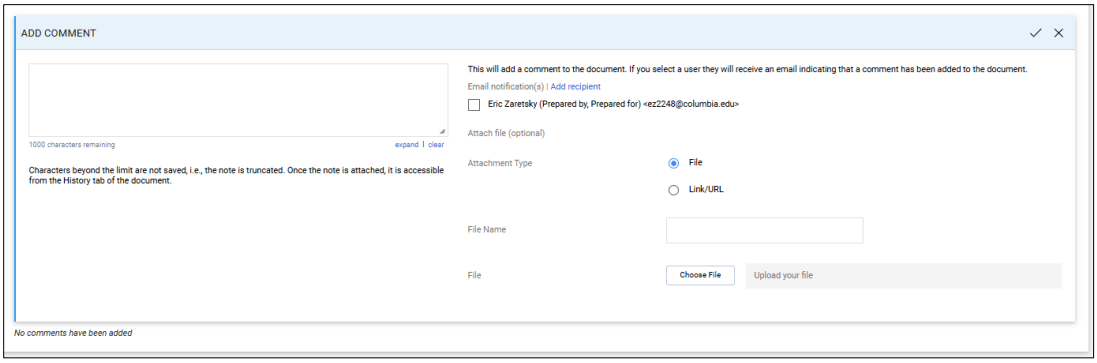
If you are creating a Voucher that is associated with a **Contract where no is PO Required**, enter the **Contract ID** number in the Comments.

In addition, after you submit a Voucher into workflow for approval, you can add a Comment that can be emailed to selected Approvers in order to request the document be returned to you for editing. You can also use Comments to remind Approvers that your Voucher is awaiting review and approval. Refer to the section in this document on Viewing and Editing Vouchers Submitted for Approval

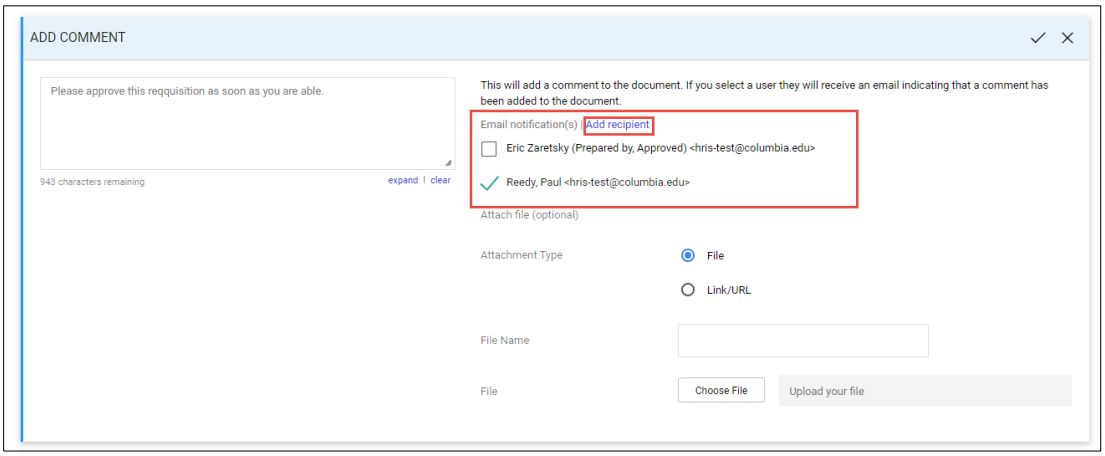
1. Click the **Comments** tab.



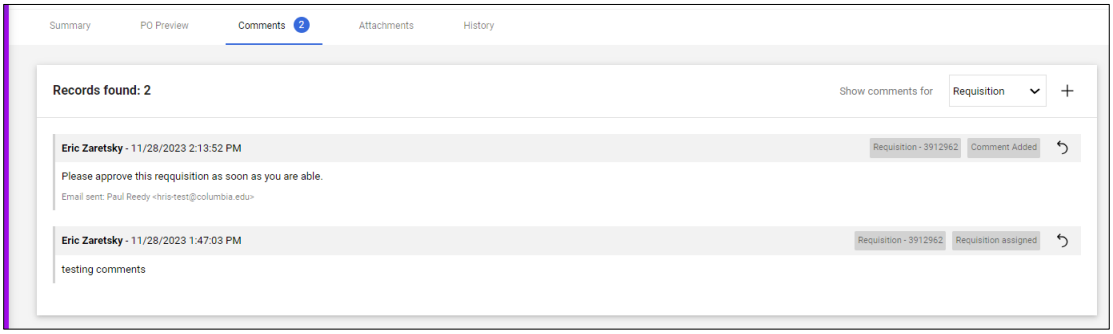
2. Click the **New Comments** + icon. The Add Comment screen appears.
3. Type your **Comment**. Optionally, you can attach a file or add a link/URL.



You can select the individuals listed who have worked with your document to receive your Comment as an Email Notification, or, click **Add recipients** to search for Approvers or other individuals you wish to send your Comment to.

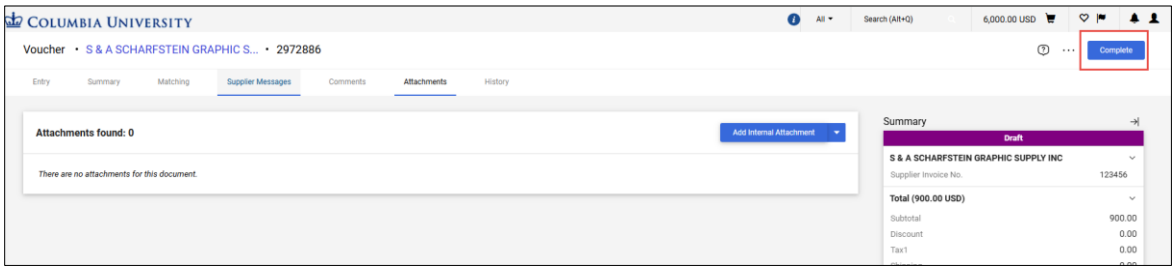


4. Click the **Complete** icon. Comments are indicated on the Comments tab and listed on the Comments screen.

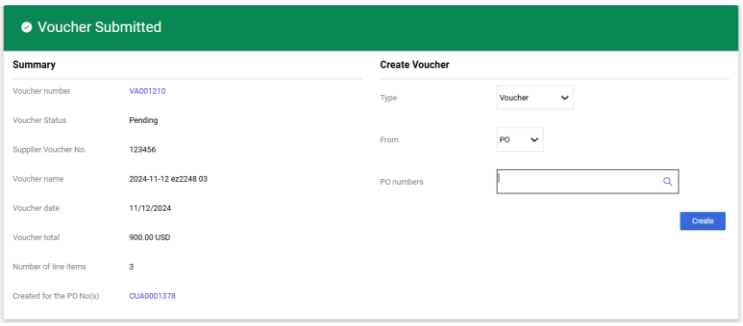


Submitting the Voucher

Click the **Complete** button to submit your Voucher.



The Voucher Submitted confirmation screen appears.



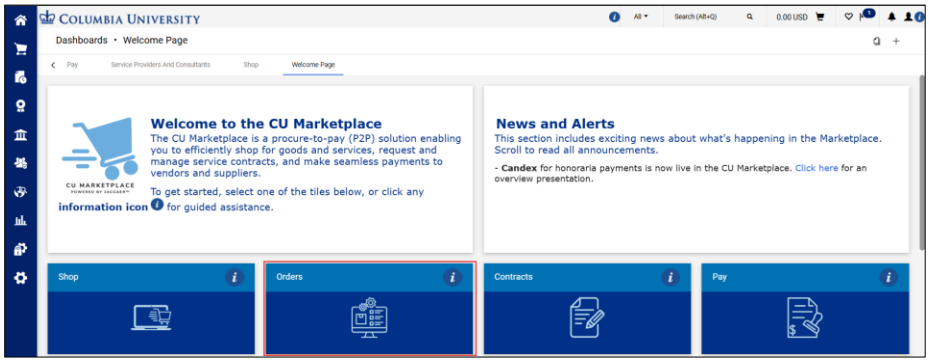
You can click the **Voucher number** to view the Voucher details.

Additionally, you can create a new voucher from the right side of this screen under the Create Voucher heading.

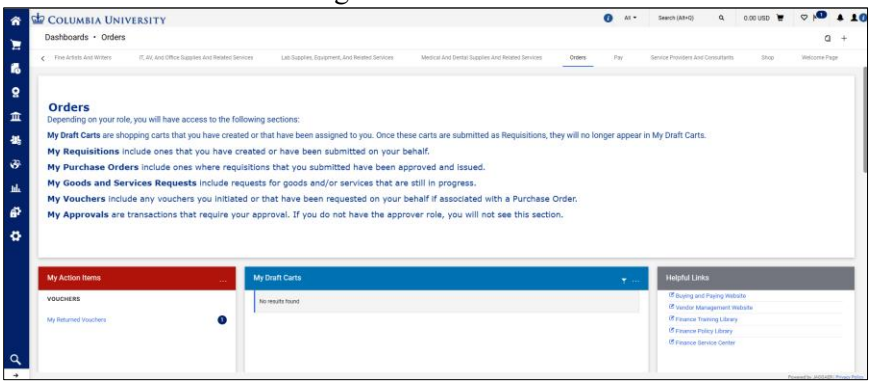
Viewing and Editing Vouchers Submitted for Approval

In order to edit Vouchers after they have been submitted into workflow for approval, you must first request that the Voucher be returned to you by the Approver.

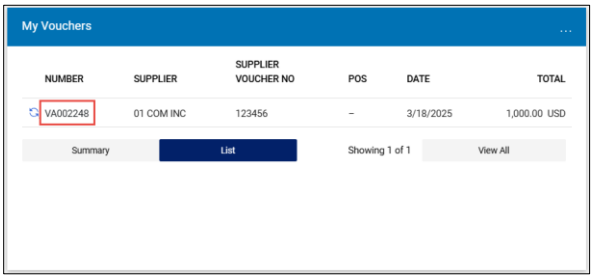
Viewing Your Vouchers



1. Click the **Orders** tile to navigate to the Orders dashboard.



2. To access your Vouchers, scroll to the **My Vouchers** section and click the **Number** of the Voucher you want to view.



Getting Help

Please contact the Finance Service Center
http://finance.columbia.edu/content/finance-service-center

You can log an incident or request a service via Service Now
https://columbia.service-now.com